## MEDICARE ADVANTAGE MEMBER SUBMITTED HEALTH INSURANCE CLAIM FORM

## FILING INSTRUCTIONS

THIS FORM IS FOR HIGHMARK MEDICARE ADVANTAGE MEMBERS ONLY. All other Highmark members should use the Member Submitted Health Insurance Form available in the Forms Library.

- 1. Complete all items below including your signature and date. All of the information is essential for prompt and accurate processing of your claim(s). Please do not highlight information or use red ink. For optimum accuracy please print in capital letters. Shade circles like this Not like this ❷ Ø . Or, use text fields to fill out form electronically.
- 2. Submit the claim form and attach an itemized statement of services from the healthcare provider to the address below: Highmark Inc. P.O. Box 1068 Pittsburgh, PA 15230-1068
- 3. The itemized statement of services must include:
  - a. Provider's name and address (on the provider's stationery)
  - b. Patient's full name
  - c. Date, type, and charge of each service, supply, and/or purchase
  - d. For private duty nursing: Nurse's license number and shift worked
  - e. For ambulance services: From To and total mileage
- 4. If the provider required payment in full prior to scheduling an appointment or required payment above and beyond your health insurance plan's cost-sharing amount, also include a copy of the payment receipt. The receipt should reflect the pre-payment amount, any additional amount that may have been charged during the appointment, or any amount that was refunded due to an over estimate of the cost of services paid in advance of an appointment.
- 5. A separate claim form must be used for each patient. All expenses for one patient can be submitted with one claim form.

NOTE: Canceled checks, cash register receipts, or personal itemization are not acceptable as a receipt or an itemized statement of services.

MAKE A COPY OF YOUR COMPLETED CLAIM FORM AND ALL ATTACHED DOCUMENTATION FOR YOUR RECORDS.

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OTHER INSURANCE COVERAGE INFORMATI	
(If You Have An Explanation of Benefits, Please Attach), If patient is cover	ON red by another insurance plan, please complete the following:
INSURED'S NAME ON OTHER INSURANCE ID CARD	OTHER INSURANCE COMPANY'S NAME
OTHER INSURANCE COMPANY POLICY NUMBER	STREET
	CITY STATE ZIPCODE
IF SERVICE WAS A RESULT OF ACCIDENT, SHADE	DATE OF ACCIDENT
CIRCLE BELOW:	
O AUTOMOBILE ACCIDENT	MM DD YYYY
○ WORK-RELATED ACCIDENT	DISABILITY DATES THRU
OTHER:	
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POLICY HOLDER PHONE NUMBER	
Populate the best phone number to contact if Highmark has a question	about your claim(s).
CERTIFICATION	

REMEMBER TO ATTACH AN ITEMIZED STATEMENT OF SERVICES PERFORMED